

# FAQ

## **Your cakes are beautiful, but do they taste as good as they look?**

Yes! All of our dessert is made to order. This means that our cakes are always baked fresh and never frozen!! Our cakes are made using only high quality fresh ingredients which include: real butter, eggs, milk, flour, sugar, fresh fruit, etc.

## **How is cake pricing determined?**

All of our fondant cakes start at \$5/slice and go up in price depending on the design, detail, complexity, and intricacy of the cake. All cake orders have a minimum order of \$100.

## **Do you deliver and/or ship your cakes?**

Yes, we offer free local delivery within 5 miles and deliver to Los Angeles County, Inland Empire, and Orange County. Unfortunately we do not ship cakes because we cannot guarantee them arriving intact. We do however ship other items like cookies!

## **How can I place an order?**

You can place an order by sending an email to [embellishedsweets7@yahoo.com](mailto:embellishedsweets7@yahoo.com). We do recommend that you also send us all the important information about your event (date, colors, theme, # of servings, flavors, and any particular pictures you'd like us to use for inspiration, etc.) We will review your email and get back to you within 48 hours.

## **How early should I place an order?**

We recommend that you place your order as soon as you finalize all the details of your event. There are times where we will be booked weeks and even months in advance. We highly encourage at least a 4 week notice on all orders.

## **Do you make simple sheet cakes?**

Unfortunately we do not offer basic ready-made cakes, or sheet cakes. We strive for always creating custom "CENTERPIECE" cakes that are unique and truly reflect the customer's wants.

## **Do you require a deposit?**

Yes, we do require a 50% deposit to book your order. This deposit is NON-REFUNDABLE.

**I want a big cake, but don't need all the servings. What can I do?**

You can opt to have a portion of your cake made with cake dummies. Cake dummies are made out of styrofoam and are used when clients want the effect of a large cake but don't need a big number of cake servings. All dummy tiers start at \$4/slice and go up in price depending on the design and detail. Please refer to the Alice in Wonderland cake for an example. The bottom 4 tiers are cake dummies beautifully decorated in fondant.

**What dessert do you offer besides cakes and cupcakes?**

We offer a wide variety of different desserts. Some examples are: decorated sugar cookies, chocolate covered Oreos, brownies, cake pops, push pops, and more! Please check out our pricing sheet to see the complete list of all the sweets and treats that we offer.

**Do you have a minimum order requirement?**

Yes, all of our desserts have different minimum requirements. Please check our pricing sheet for the order requirements.